

Action Plan 2013/14

Action	Lead agency	Baseline data (if available)	Target	Update (to end December 2013)	Target achieved?
Anti-social behaviour					
Develop Project Themis to case manage ASB cases	KCC/Kent Police	N/A	N/A	Police are now using the system to case manage ASB incidents. The Community Wardens have been trained but are yet to use the system. Partners (e.g. Borough Council staff) will follow later in the year	
Increase the number of referrals to Mediation services to deal with neighbourhood disputes	Mediation	33 referrals	40	So far this year Maidstone Mediation have received 26 referrals and West Kent Mediation 13 referrals (a total of 39). The majority of referrals have been from Housing Associations (19). Other referrals from the Police, CSU or self referred.	
Continue the work of the ASB Task Group and achieve an improvement in 80% of cases	TMBC	82%	80%	To the end of December the Group had achieved an 82% success rate. This is based on the number of people worked with through the group and whether their behaviour has ceased or reduced	
Link in with the 'Family Focus' initiative to provide early intervention to families committing ASB	KCC	New project	74 families Year 1 72 families Year 2	Year 1 – 74 families identified. Of these 28 families are being engaged with, 10 have been claimed for (e.g. achieved success), 4 cases were closed due to non engagement and 2 families moved out of the area. 30 families were placed on a 'watch list' to monitor them.	

				Year 2 – 43 families identified to end quarter 3. 28 being engaged with, 1 case closed as refused to engage and 14 awaiting allocation.	
Nominate at least 20 projects to Community Payback	Probation	8	20	So far we have nominated 12 projects. As far as we are aware, these have all been completed	
Work with Registered Social Landlords to prevent ASB, especially nuisance neighbour reports.	Housing Associations	N/A	N/A	This is ongoing work. RSLs link in with the TMBC ASB Officer and Police to prevent ASB.	
Support diversionary activities for young people such as the Fighting Chance Judo project and Y-2 Crew scheme	TMBC/KCC IYS	N/A	N/A	The Fighting Chance Judo Project ran in Snodland and 6 young people were able to achieve their 'yellow' belt. KCC Community Wardens have organised a football tournament for young people within the borough and Charlton Athletic Football club are offering free football coaching in Snodland.	
The YISP (Youth Intervention Support Programme) to receive at least 40 referrals during the year	KCC YISP	33	40	12 referrals have been received to the end of quarter 3. It is unlikely the target will be achieved. Low amount of referrals due to earlier interventions taking place (meaning a referral to YISP is not required).	
Review the ASB Policy and ensure adoption by key partners	TMBC	N/A	N/A	The policy has been reviewed and discussed by the CSP Strategy Group. The next step is to get key partners to sign up.	
Domestic Abuse					
Identify actions to reduce repeat victims	DAVSS/North Kent Women's	N/A	N/A	This is ongoing work via the support services available in the borough. A Freedom Programme has been set	

	Aid/TMBC			up which supports victims and will hopefully allow the women to feel more confident and therefore less likely to be a repeat victim. MARACs (Multi-agency Risk Assessment Conferences) meet to discuss high risk cases of DA and again should lead to a reduction in repeat victims	
Undertake research on best practice to tackle repeat victims	TMBC	N/A	N/A	Research has been undertaken and discussed by the DA Working Group. Working Group are looking to develop some of the ideas raised.	
Ensure the new IDVA service meets the needs of high risk victims (at least 50% of MARAC cases to be supported through the IDVA service)	KDAC (Kent Domestic Abuse Consortium)	New service	50% of cases	During the first three quarters, 65 MARAC referrals were made. Of these 70% were supported via the IDVA (the remainder were supported by other agencies such as DAVSS).	
Ensure at least 50 low/medium risk victims are supported	DAVSS	39	60	During the first three quarters DAVSS supported 44 women victims of DA.	
Ensure at least 50 low/medium risk victims are supported	DAVSS	3	10	So far DAVSS have supported 4 male victims of DA	
Ensure at least 6 men refer themselves to the Community Domestic Abuse Programme (CDAP)	CDAP	8 referrals	6 referrals	CDAP has now set itself up as a charity (they were previously attached to Probation). A group started running in November 2013 and has 6 members (2 from Tonbridge). All are self referrals. The Women's Support Officer is in touch with all of the partners.	

Run a training session for front line staff, possibly around the MARAC process	TMBC	N/A	1 session	The training session was held on 23 July 2013. 30 people attended.	
Develop a schools programme in at least two schools in the borough	DAVSS	N/A	2 schools	The programme ran in Hugh Christie school between September and December 2013. 8 boys regularly attended. DAVSS will shortly be doing some work with K-College.	
Consider the establishment of a One Stop Shop/Drop in service in the Tonbridge area	North Kent Women's Aid/DAVSS	N/A	Establishment of One Stop Shop	A location has been identified (a Russet homes premises) and we are working on getting this up and running by June.	
Promote the Maidstone One Stop Shop to Malling residents	North Kent Women's Aid	N/A	N/A	Ongoing work via North Kent Women's Aid. Publicity has been circulated where appropriate	
Continue to publicise the services for DA within the Borough	TMBC	N/A	N/A	Ongoing work. An article about DA appeared in the Autumn edition of Here and Now and DAVSS have delivered leaflets to targeted parts of the borough.	
Run at least one Freedom Programme in the borough	NKWA/DAVSS	N/A	1	A Freedom Programme began in January 2014 and is well attended.	
Run a campaign highlighting the unacceptability of DA	TMBC	N/A	1 campaign	An article appeared in the autumn edition of Here and Now and the message will continue to be spread where appropriate	
Where possible attend Community events run by Russet and provide information on DA services available	Russet	N/A	N/A	This is ongoing work and Russet are promoting information where appropriate	

Continue to support the Independent Sexual Violence Advisory (ISVA) service	Family Matters	N/A	N/A	The CSP continues to contribute towards the ISVA post. An annual report will be provided at the end of the year	
Substance misuse					
Kenward Trust to work in at least 6 locations as part of their 'Community Outreach services'	Kenward Trust	6	6	During the first three quarters Kenward Trust have run outreach services in Snodland, Aylesford, Leybourne, Kings Hill and Tonbridge Park. In Snodland (quarter 2) the team were seeing an average of 18 young people per week. In Tonbridge Park (quarter 3) the team engaged with 34 young people on average. Key issues of concern were legal highs, cannabis use and caffeine drinks.	
To respond to intelligence and carry out Test Purchasing as appropriate	Trading Standards	3 test purchases carried out	3	Trading Standards have changed their approach to test purchasing and only do these as a last resort, however, they were monitoring 2 premises where there may be possible underage sales	
Encourage more referrals to CRI (for adults) and KCA (for young people)	CRI/KCA	New service	New service	Ongoing work. As of November 2014, CRI had 77 people in structure treatment, 41 of those were for alcohol issues. There had been an increase in self referrals and DIP clients	
Continue the work of the KCAP in Snodland and consider rolling out to other areas	Trading Standards/ TMBC	N/A	Ongoing	An action plan has been developed and as part of this Challenge 25 tests were undertaken. Out of the 8 premises tested, 4 failed and further follow up visits were carried out to inform them of their duties. Posters and leaflets about KCAP have been circulated and	

				partners continue to meet on a regular basis. No further areas for KCAP have been identified.	
Publicise the substance misuse services available for the public	TMBC	N/A	N/A	This is ongoing. The CSP has produced a leaflet on Cannabis which Housing Associations (and others) have delivered.	
Run operations to target the supply of illegal drugs	Kent Police	N/A	N/A	This is ongoing work. A number of drugs warrants have been executed but due to the sensitive nature of these cannot be reported on	
Promote Identification and Brief Advice (IBAs) at appropriate events	TMBC	N/A	N/A	This is ongoing work and IBAs have been carried out at a number of events	
Run a substance misuse campaign during the year	TMBC	N/A	1 campaign	This is still to be progressed	
Include information about substance misuse issues in introductory sessions with new tenants	Russet	N/A	N/A	This is ongoing work which Russet are progressing.	
Continue to develop the work of the Snodland drugs initiative and roll out to other areas if appropriate	TMBC	N/A	N/A	An action plan has been developed and as part of this a leaflet was produced on where to get help and support. This work links into the work of the Snodland KCAP	
Work with agencies to develop preventative/early intervention work in schools	TMBC	N/A	N/A	This is ongoing work and Kent Police, KCA and Kenward Trust are going into schools as appropriate.	